



# MEDI-CAL UPDATE

## Part 1

Program and Eligibility

[www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

### October 2007

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### Important NPI Dual-Use Period Changes

In an effort to ensure National Provider Identifier (NPI) implementation success for participating Medi-Cal providers, the Department of Health Care Services (DHCS) is extending the current dual-use period, which began on May 23, 2007, to continue beyond the NPI implementation date. **Effective November 26, 2007, the NPI implementation date, a Medi-Cal provider number will continue to be required, even though the NPI is also being requested.** Failure to include the Medi-Cal provider number beyond the NPI implementation date could result in delay or denial of payment.

Providing both sets of provider numbers will assist DHCS in its continuing effort to provide prompt and accurate claims payment to Medi-Cal providers. As a result, until post-implementation NPI evaluations occur, use of the Medi-Cal provider number on all transactions will continue to be mandatory to achieve optimal success. Medi-Cal providers must continue using their Medi-Cal provider numbers until instructed otherwise.

The only exception to the dual-use rule is for those transactions where both sets of provider identifiers are not supported, such as the electronic pharmacy claims (NCPDP 5.1/1.1 standard). Where both sets of provider identifiers are not supported, providers must continue to use the Medi-Cal provider number beyond the November 26, 2007 NPI implementation date. Providers defined by the HIPAA final rule and Medi-Cal policy as “atypical” will also continue to use only their Medi-Cal provider numbers.

Please note that the following exceptions apply after the November 26, 2007 implementation date. For these exceptions, only the Medi-Cal provider number can be used during the dual-use period. Below is a partial list:

- Electronic pharmacy claims (NCPDP 5.1/1.1 standard)
- All proprietary Medi-Cal forms, including the *Payment Request for Long Term Care* form (25-1), *Pharmacy Claim Form* (30-1), *Compound Drug Pharmacy Claim Form* (30-4), *Treatment Authorization Request (TAR)*, *Claims Inquiry Form (CIF)*, 60-1) and *Appeal Form* (90-1)
- Direct Data Entry (DDE) applications, including Internet Professional Claim Submission (IPCS), Real-Time Internet Pharmacy (RTIP) and the Point of Service (POS) network

### Register Your NPI

Registration of an NPI is a requisite to payment when the dual-use period ends. Furthermore, early registration, along with dual-use of an NPI and Medi-Cal provider identifier, permits DHCS to validate NPI registrations and prevent delays in payment after the cutover. Providers can register their NPI by visiting the online NPI registration tool on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)) and clicking the “NPI” link.

## EDS/MEDI-CAL HOTLINES

Border Providers.....	(916) 636-1200
CDHS Medi-Cal Fraud Hotline.....	1-800-822-6222
Telephone Service Center (TSC) .....	1-800-541-5555
Provider Telecommunications Network (PTN).....	1-800-786-4346

EDS • PO Box 13029 • Sacramento, CA • 95813-4029

*For a complete listing of specialty programs and hours of operation, please refer to the Medi-Cal Directory in the provider manual.*



*Opt Out is a service designed to save time and increase Medi-Cal accessibility. A monthly e-mail containing direct Web links to current bulletins, manual page updates, training information, and more is now available. Simply “opt out” of receiving this same information on paper, through standard mail. To download the Opt Out enrollment form or for more information, go to the Medi-Cal Web site at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov), and click the “Learn how...” link under **OPT OUT** on the right side of the home page.*

## Stop Illegal Tobacco Sales

The simplest way to stop illegal tobacco sales to minors is for merchants to check ID and verify the age of the tobacco purchasers. Report illegal tobacco sales to 1-800-5-ASK-4-ID.

For more information, see the California Department of Health Services Web site at <http://www.dhs.ca.gov>.

## MEDI-CAL FRAUD IS AGAINST THE LAW

MEDI-CAL FRAUD COSTS TAXPAYERS MILLIONS  
EACH YEAR AND CAN ENDANGER  
THE HEALTH OF CALIFORNIANS.

HELP PROTECT MEDI-CAL AND YOURSELF  
BY REPORTING YOUR OBSERVATIONS TODAY.

**CDHS MEDI-CAL FRAUD HOTLINE**  
1-800-822-6222

**THE CALL IS FREE AND YOU CAN REMAIN ANONYMOUS.**

Knowingly participating in fraudulent activities can result in prosecution and jail time. Help prevent Medi-Cal fraud.

### **Mass Deactivation of Non-Participating Providers and Resulting Effect on NPI Registration**

The Department of Health Care Services (DHCS) conducts periodic deactivations of providers that have not billed Medi-Cal for 12 consecutive months and is not required to provide notice to the affected providers. On September 21, 2007, a mass deactivation of providers that had not submitted a claim or received reimbursement within a 12-month period took place.

**Exceptions:** Providers located in counties where Medi-Cal is administered by a county pre-paid health program are exempt from periodic inactivation.

Physicians who render Medi-Cal services but have their billing done by a medical group under a group number will remain in “rendering provider” status and are not subject to periodic inactivation.

For more information about this policy, see the *Provider Guidelines* section in the Part 1 manual.

### **NPI Registration Not Valid for Deactivated Providers**

Providers that have already registered their National Provider Identifier (NPI) and are deactivated prior to or at the time of Medi-Cal’s conversion of the legacy provider number to the NPI will not have an NPI record on file. The NPI registration becomes invalid for providers deactivated before the conversion process in November 2007.

As such, providers will not be able to use the NPI in billing, communication and/or any transactions with Medi-Cal regardless of any NPI registrations made prior to the deactivation. However, providers submitting claims for dates of service prior to their deactivation may use their old legacy provider number.

Providers wishing to be reactivated must complete a provider-specific Medi-Cal enrollment application and submit it to the Provider Enrollment Division.

To obtain an application form online, providers may go to the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)) and click “Provider Enrollment” at the bottom left of the page, then “Application Forms.” Providers may also call the Telephone Service Center (TSC) at 1-800-541-5555.

### **Nine-Digit ZIP Code Encouraged on Claims**

As a result of the National Provider Identifier (NPI) implementation, providers should submit a nine-digit ZIP code when entering service address information on claims, effective November 26, 2007.

For providers who replaced multiple Medi-Cal provider numbers and locations with one NPI number, this is particularly important. Inclusion of the nine-digit ZIP code will help ensure that claim payments are made to the correct provider location. Providers may call the Telephone Service Center (TSC) at 1-800-541-5555 to verify their nine-digit ZIP code on file with Medi-Cal.

### **Medi-Cal Web Site Redesign**

On November 1, 2007, the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)) will feature a new “look-and-feel” to comply with state-mandated policy and design standards for all California government agency and department Web sites. The goal of this policy is to allow the public, businesses and other visitors to more easily access all information on any state-developed Web site.

Only the look-and-feel, as well as the navigational framework of the Web pages available to the general public, will change. The informational content of the Web site will not be affected, nor will the Transaction Services pages that are accessed via a provider’s logon ID.

### Noncapitated Mental Health Services and Drugs

Effective for dates of service on or after October 1, 2007, the following mental health services are noncapitated:

- Mental health psychological services procedure codes X9500 – X9599 to Health Net (HCP 150), Care 1<sup>st</sup> (HCP 166) and Blue Cross of California (HCP 190)
- Long term care mental health services accommodation codes 11, 12, 31 and 32 to the Santa Barbara Regional Health Authority (HCP 502)
- Mental health anti-psychotic injection procedure codes to the Santa Barbara Regional Health Authority (HCP 502)

*This information is reflected on manual replacement pages [mcp cohs 3 and 4 \(Part 1\)](#).*

[www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

### AEVS: Carrier Codes for Other Health Coverage: October Update

The *AEVS: Carrier Codes for Other Health Coverage* list has been updated. These codes are updated monthly. For a complete *AEVS: Carrier Codes for Other Health Coverage* list, visit the Medi-Cal Web site at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov). Click the “User Guides” link under “Provider Resources,” then click the “AEVS User Guide” link. Additions and changes are shown in bold and underlined type.

Providers may order a hard copy update of the section by calling the Telephone Service Center (TSC) at 1-800-541-5555. There are no new updates in October.

[www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

### Medi-Cal Suspended and Ineligible Provider List: October Update

#### Medi-Cal Suspended and Ineligible Provider List and Office of Inspector General List of Excluded Individuals

The *Medi-Cal Suspended and Ineligible Provider List* (S&I List) is updated monthly. For a complete S&I List, visit the Medi-Cal Web site at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov) and click the “S & I Provider List” link under “Provider Reference.” Providers may also order a hard copy update by calling the Telephone Service Center (TSC) at 1-800-541-5555.

Additions and changes are shown in bold type and reinstated providers are removed from the S&I List. Always refer to the S&I List when verifying provider ineligibility.

Eligibility or ineligibility must also be verified through the Health and Human Services (HHS) Office of Inspector General (OIG) *List of Excluded Individuals/Entities*, which can be accessed on the HHS OIG Web site ([www.oig.hhs.gov](http://www.oig.hhs.gov)) by clicking “Exclusions Database.”

#### Suspension of Entities Submitting Claims for Suspended Providers

Entities submitting claims for services rendered by a health care provider suspended from Medi-Cal or excluded from Medicare or Medicaid by the Federal Office of Inspector General are subject to Medi-Cal suspension.

*Welfare and Institutions Code* (W&I Code), Section 14043.61(a), states, in relevant part, that “a provider shall be subject to suspension if claims for payment are submitted under any provider number used by the provider to obtain reimbursement from Medi-Cal for the services, goods, supplies or merchandise provided, directly or indirectly, to a Medi-Cal recipient by an individual or entity that is suspended, excluded, or otherwise ineligible because of a sanction to receive, directly or indirectly, reimbursement from Medi-Cal and the individual or entity is listed on either the *Medi-Cal Suspended and Ineligible Provider List* or any list published by the Federal Office of Inspector General regarding the suspension or exclusion of individuals or entities from the Federal Medicare and Medicaid programs, to identify suspended, excluded, or otherwise ineligible providers.”

*Please see S&I List, page 5*



**S&I List (continued)**

**Psychiatric Technician (susp C)**

Gray, Fred Leroy 329 Bucknell Avenue Ventura, California	22657	Suspended indefinitely effective 6/15/2007.
Porter, Victor V. 2304 Arciero Court Paso Robles, California	27073	Suspended indefinitely effective 6/15/2007.
Swearingen, Peter Van 25642 Tonadilla Circle Moreno Valley, California	10896	Suspended indefinitely effective 7/26/2007.

**Psychologist (susp C)**

Phelps, Harrison S., Jr. 25255 Cabot Road, Suite #116 Laguna Hills, California	7792	Suspended indefinitely effective 8/31/2007.
Sells, Christine aka: Pennewaert, Christine Barnett, Christine 112 Avenue B Surfside, California and 1331 East Fairgive Avenue West Covina, California and P.O. Box 382 Surfside, California and 1840 N. Hacienda Boulevard, #14 La Puente, California and 15726 Gale Avenue Hacienda Heights, California	14808	Suspended indefinitely effective 10/19/2006.

**Pharmacist (susp E)**

Miles, Reginald M. dba: Dominguez Pharmacy 20930 Bonita Street, R Carson, California and P.O. Box 882338 Los Angeles, California	28124	Suspended indefinitely effective 12/26/2006.
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**Pharmacy (susp E)**

Residential Care Home for You, Inc. dba: Home Care Pharmacy 11711 Sterling Avenue, E Riverside, California	38852	Suspended indefinitely effective 2/21/2007.
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**Acupuncturist (susp I)**

Huang, Zhiying Jane 8831 Valley Boulevard Rosemead, California and 4749 Durfee Avenue El Monte, California	1615	Suspended indefinitely effective 8/9/2006.
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**Home Health Aide (susp P)**

Black, Howard 4250 Lakewood Boulevard Long Beach, California	141788	Suspended indefinitely effective 10/20/2004.
Gomez, Cecilia 4697 Bain Street Mira Loma, California	151029	Suspended indefinitely effective 8/18/2005.
Hu, Ming Man 13733 Monterey Avenue Baldwin Park, California	175129	Suspended indefinitely effective 6/20/2005.
Jensen, Tammer 5198 Arlington Avenue Riverside, California	108506	Suspended indefinitely effective 2/20/2005.
Morris, Kenya 594 Graves Avenue, #6 El Cajon, California	182900	Suspended indefinitely effective 7/20/2005.
Rogers, Annette 701 East Pine Avenue, #140 Lompoc, California	90194	Suspended indefinitely effective 7/20/2005.

**Certified Nurse Assistant (susp R)**

Black, Howard 4250 Lakewood Boulevard Long Beach, California	451742	Suspended indefinitely effective 10/20/2004.
Gomez, Cecilia 4697 Bain Street Mira Loma, California	496845	Suspended indefinitely effective 8/18/2005.
Gomez, Martha 11433 East Carson Street, #12 Lakewood, California	534571	Suspended indefinitely effective 10/20/2004.
Haynes, Cathryn 13460 Old Highway 8 Business, Space 9 Lakeside, California	145521	Suspended indefinitely effective 2/20/2006.
Hill, Rhonda Carol 4205 Parker Avenue Bakersfield, California		Suspended indefinitely effective 4/20/2006.
Hu, Ming Man 13733 Monterey Avenue Baldwin Park, California	546012	Suspended indefinitely effective 6/20/2005.
Jensen, Tammer 5198 Arlington Avenue Riverside, California	108506	Suspended indefinitely effective 2/20/2005.
Milana, Mathelma G aka: Sadangsal 8965 Westmore Road San Diego, California	353020	Suspended indefinitely effective 10/20/2004.
Morris, Kenya 594 Graves Avenue, #6 El Cajon, California	483566	Suspended indefinitely effective 7/20/2005.

Please see **S&I List**, page 7

**S&I List (continued)**

**Certified Nurse Assistant (susp R)**

Quijano, Manolito 7071 Sommerset Circle La Palma, California	255971	Suspended indefinitely effective 2/20/2006.
Rodriguez, Helen 244 Palomar Street, C53 Chula Vista, California	158340	Suspended indefinitely effective 10/20/2005.
Rodriquez, Sonja Kelley 14830 Victory Boulevard, #3 Van Nuys, California	65702	Suspended indefinitely effective 12/20/2005.
Rogers, Annette 701 East Pine Avenue, #140 Lompoc, California	55080	Suspended indefinitely effective 7/20/2005.
Romero, Emma R. 22700 Shadow Ridge Lane Moreno Valley, California	524820513	Suspended indefinitely effective 7/20/2005.
Skaggs, Tammy M. aka: Skaggs, Tamara M. 4223 West Topeka Drive Glendale, California	999950886	Suspended indefinitely effective 9/20/2005.
Taijeron, Helen 58798 Barron Drive Yucca Valley, California	561766	Suspended indefinitely effective 12/20/2005.

**Licensed Vocational Nurse (susp R)**

Conner, Paul Ray 2005 Bowen Lane Yreka, California	191172	Suspended indefinitely effective 9/6/2007.
Sanford, Pamela Denise aka: Sanfred, Pamela Denise 117 East Paradise Avenue Visalia, California	178203	Suspended indefinitely effective 7/26/2007.
Taines, Wendy Marie aka: Wamsley, Wendy Marie 12536 Mitchell Avenue Los Angeles, California	181835	Suspended indefinitely effective 7/26/2007.
Torrez, Rebecca Marguerite aka: Smith, Rebecca Marguerite Torres, Becky M. 106 Jefferson Street Bakersfield, California	183725	Suspended indefinitely effective 7/28/2007.

**Nurse Aide (susp R)**

Avila, Marcelo 2428 West Gramercy Avenue Anaheim, California	552679	Suspended indefinitely effective 9/12/2007.
Campos, Maria 1133 South Dover Circle Santa Ana, California		Suspended indefinitely effective 9/16/2007.
Diaz, Maria Isabel 2093 Wallace Avenue Costa Mesa, California		Suspended indefinitely effective 9/12/2007.

**Nurse Aide (susp R)**

Estrada, Leticia 1300 North Clinton, #41 Santa Ana, California		Suspended indefinitely effective 9/12/2007.
Garcia, Carlos Vera 1392 East Palomar Street, #501 Chula Vista, California		Suspended indefinitely effective 9/12/2007.
Islas, Ruben Silva 2526 Santa Catalina Drive, #205 Costa Mesa, California		Suspended indefinitely effective 9/9/2007.
Martinez, Agleal 1284 East Arizona Place Anaheim, California		Suspended indefinitely effective 9/12/2007.
Ortuno, Claudia 2102 West Larkspur Orange, California		Suspended indefinitely effective 9/12/2007.
Pacheco, Guadalupe 14446 Cornishcrest Road Whittier, California		Suspended indefinitely effective 9/9/2007.
Reyes, Veronica 780 South Lyon Street, #933 Santa Ana, California		Suspended indefinitely effective 9/12/2007.
Vincente, Reynaldo 801 East 21st Street Santa Ana, California		Suspended indefinitely effective 9/12/2007.

**Registered Nurse (susp R)**

Clay, Charlotte aka: Charlotte Veronica Clay 1838 Sunrise Drive Madisonville, Kentucky	651065	Suspended indefinitely effective 8/26/2007.
Cole, Nena Babette 37 Birch Street Maplesville, Alabama	590955	Suspended indefinitely effective 8/25/2007.
Evalle, Arsenio George E., Jr. 6303 McClellan Way Buena Park, California	462710	Suspended indefinitely effective 7/20/2007.
Finley, Pamela Sue aka: Griffith, Pamela Lichtwardt, Pamela Rezzonico, Pamela 1315 Morena Boulevard, #202 San Diego, California	563946	Suspended indefinitely effective 7/27/2007.
Parks, Ken Mason 930 Olive Drive, #58 Bakersfield, California	582420	Suspended indefinitely effective 7/26/2007.
Smith, Kathleen Ann 17275 Cold Springs Circle Riverside, California	295046	Suspended indefinitely effective 6/4/2007.

Please see S&I List, page 8

**S&I List (continued)**

**Registered Nurse (susp R)**

Smith, Wendy Sue aka: Schlichter, Wendy Sue Sabo, Wendy Sue P.O. Box 3183 Running Springs, California	539274	Suspended indefinitely effective 7/19/2007.
Trejos, Duke Rocky 3734 N. Shandin Drive San Bernardino, California	452302	Suspended indefinitely effective 7/20/2007.

**Respiratory Care Practitioner (susp S)**

Vernon, Dennis A. 1401 Ocean Avenue, #1 Seal Beach, California	23924	Suspended indefinitely effective 7/23/2007.
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**Employee (susp T)**

Najaryan, Vigen 420 West Windsor Road, #21 Glendale, California	23924	Suspended indefinitely effective 9/9/2007.
Pulfer, Jeffery A. 645 Garfield Street Cedarville, California	23924	Suspended indefinitely effective 9/6/2007.
Pulfer, Kathleen 645 Garfield Street Cedarville, California	23924	Suspended indefinitely effective 9/6/2007.

**REINSTATEMENTS**

**Physician (susp A)**

Badr, Mohamed Ibrahim 703 W. Graham Avenue, #101 Lake Elsinore, California and 1660 E. Herndon Avenue, #127 Fresno, California and P.O. Box 5297 Fresno, California	56397	4/12/2007
Krugman, Lawrence G. 14690 Apple Valley Road Apple Valley, California and 653 East E Street, #109 Ontario, California and 5670 Wilshire Boulevard, #1700 Los Angeles, California	15250	4/6/2006
Thompson, Gershom Joseph 435 Hudson Street Healdsburg, California	C232680	9/16/2004

**Chiropractic Clinic (susp J)**

Allen, David Edward 40 Lakeside Drive Corte Madera, California	22955	7/25/2007
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October 2007

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Remove and replace: *Manual Organization A-1/A-2 \**  
aid codes 15 \*  
appeal 1/2 \*  
claim sub 1/2 \*, 5 thru 8 \*  
cmc 1/2 \*  
county med 1/2 \*  
elig rec crd 1/2 \*  
elig restrict 1/2 \*  
mcp cohs 3/4  
prov rel 1/2 \*, 5/6 \*, 9 \*  
prov tele 15 thru 20 \*  
remit elect corr hcrc 1/2 \*

Effective July 1, 2007, the California Department of Health Services (CDHS) has been reorganized into two departments: the California Department of Public Health (CDPH) and the Department of Health Care Services (DHCS). This change will be updated in the Medi-Cal provider manuals on an ongoing basis.

The following updated sections are available at [www.medi-cal.ca.gov](http://www.medi-cal.ca.gov):

- *AEVS: Carrier Codes for Other Health Coverage*
- *Medi-Cal Suspended and Ineligible Provider List*

\* Pages updated due to ongoing provider manual revisions.