



MEDI-CAL UPDATE

Part 1

Program and Eligibility

www.medi-cal.ca.gov

October 2006

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Electronic Treatment Authorization Request (eTAR) Available October 2, 2006 for Select Providers

Effective October 2, 2006, the electronic Treatment Authorization Request (eTAR) submission process was made available to the following 13 Medi-Cal provider types and services:

- | | |
|--|---------------------------|
| Allergy | Plasma Pheresis |
| Cochlear Implants | Portable X-Ray |
| Comprehensive Perinatal Services
Program (CPSP) | Radiology |
| Family Planning, Access, Care
and Treatment (Family PACT) | Restricted Office Visits |
| Hoptel Services | Surgical/Other Procedures |
| Hyperbaric Oxygen | Telemedicine |
| | Transplant Acquisition |

The eTAR submission process was made available July 27, 2006 for the following Medi-Cal providers and services:

- | | |
|---|---------------------------|
| Augmentative or Alternative
Communication Services | Hospice Care Program |
| Adult Day Health Care Centers | Long Term Care |
| Early and Periodic Screening, Diagnosis and
Treatment (EPSDT) Nutritional Services | Non-Pharmacy Issued Drugs |
| Heroin Detoxification | Occupational Therapy |
| Home Health Agencies and Home
and Community-Based Services | Physical Therapy |
| | Respiratory Therapy |
| | Speech Therapy |
| | Medical Transportation |

Using the eTAR submission process, providers can create, update, inquire on and view responses for TARs online. Providers also have access to resources such as the “Code Search Tool” for code inquires. Using eTAR eliminates mail and paper processing time.

To use the eTAR system, providers must have a *Medi-Cal Point of Service (POS) Network/Internet Agreement* form on file. This form is available on the Medi-Cal Web site (www.medi-cal.ca.gov) by clicking the “Forms” link on the home page. On October 2, 2006, the 13 provider types and services listed above with this form on file were automatically activated for eTAR submission. Providers can enter eTAR transactions on the Medi-Cal Web site (www.medi-cal.ca.gov) by logging on to “Transaction Services” and clicking the “Online TAR Application” link.

Providers whose specific service type is not listed above should continue to refer to future *Medi-Cal Updates*. The eTAR system will be available for other provider types and services in future months.

Please see eTAR, page 3

EDS/MEDI-CAL HOTLINES

Border Providers..... (916) 636-1200
CDHS Medi-Cal Fraud Hotline..... 1-800-822-6222
Telephone Service Center (TSC) 1-800-541-5555
Provider Telecommunications Network (PTN)..... 1-800-786-4346

EDS • PO Box 13029 • Sacramento, CA • 95813-4029

For a complete listing of specialty programs and hours of operation, please refer to the Medi-Cal Directory in the provider manual.



***OPT OUT** is a service designed to save time and increase Medi-Cal accessibility. A monthly e-mail containing direct Web links to current bulletins, manual page updates, training information, and more is now available. Simply “opt-out” of receiving this same information on paper, through standard mail. To download the OPT-OUT enrollment form or for more information, go to the Medi-Cal Web site at www.medi-cal.ca.gov and click the “Learn how...” OPT OUT link on the right side of the home page.*

Stop Illegal Tobacco Sales

The simplest way to stop illegal tobacco sales to minors is for merchants to check ID and verify the age of the tobacco purchasers. Report illegal tobacco sales to 1-800-5-ASK-4-ID.

For more information, see the California Department of Health Services Web site at <http://www.dhs.ca.gov>.

**MEDI-CAL FRAUD
IS AGAINST THE
LAW**

**MEDI-CAL FRAUD COSTS TAXPAYERS MILLIONS
EACH YEAR AND CAN ENDANGER
THE HEALTH OF CALIFORNIANS.**

**HELP PROTECT MEDI-CAL AND YOURSELF
BY REPORTING YOUR OBSERVATIONS TODAY.**

**CDHS MEDI-CAL FRAUD HOTLINE
1-800-822-6222**

THE CALL IS FREE AND YOU CAN REMAIN ANONYMOUS.

Knowingly participating in fraudulent activities can result in prosecution and jail time. Help prevent Medi-Cal fraud.

eTAR (continued)

Training

Web-based, step-by-step eTAR instructions are available in the “Transaction Services” area by clicking the “eTAR Medical Tutorials” link.

Instructor-led training is available on a first-come, first-served basis for activated providers. Information about training sessions is listed below. Parking fees may apply.

Additional training sessions may be added. Check the Medi-Cal Web site weekly for updates.

November 7 or 8, 2006

Anaheim Convention Center

Session begins at 8:00 a.m.

800 West Katella Avenue

Anaheim, CA 92802

(714) 765-8950

These sessions do not include training for eTAR Pharmacy National Council for Prescription Drug Programs (NCPDP) or *Request for Extension of Stay in Hospital* (18-1) submissions.

**December 1, 2006 Electronic Claim Transition**

Due to the required changes in support of the federally mandated National Provider Identifier (NPI), Medi-Cal must **discontinue** proprietary and non-HIPAA standard electronic claim transactions. Beginning December 1, 2006, all Medi-Cal providers submitting electronic claims must submit using HIPAA-compliant transactions, except for Child Health and Disability Prevention (CHDP) providers (claim type 11). CHDP claims will be transitioned to a HIPAA-standard claim format at a later date.

Medi-Cal accepts the HIPAA-compliant ASC X12N 837 v.4010A1 transaction for Computer Media Claims (CMC). Electronic submissions may be made using dial-up, tape or Internet. CMC must still meet current Medi-Cal policy and billing requirements.

Application/Agreement Form

Providers may submit 837 transactions directly or employ a billing service to prepare and submit their 837 transactions. To become an authorized 837 transaction submitter, providers and billing services must first complete and mail an application/agreement to the CMC Unit. The application is available on the Medi-Cal Web site (www.medi-cal.ca.gov). From the home page, click the “Forms” link, then click the Word document icon next to the “Medi-Cal Telecommunications Provider and Biller Application/Agreement (DHS 6153).” More information can also be found in the *CMC Enrollment Procedures* section of the Part 1 manual.

IPCS for Professional Claim Submissions

Another option for professional claim submitters is Internet Professional Claim Submission (IPCS). IPCS is a free-of-charge direct data entry system accessible via the “Transaction Services” area of the Medi-Cal Web site (www.medi-cal.ca.gov). IPCS is used to submit single claims in the HIPAA-compliant ASC X12N 837 v.4010A1 Professional format.

To use IPCS, a provider must have a *Medi-Cal Point of Service (POS) Network/Internet Agreement* and a *Medi-Cal Telecommunications Provider and Biller Application/Agreement* (DHS 6153) on file with Medi-Cal. There is no testing required for IPCS once both forms are submitted to Medi-Cal. Both forms can be downloaded from the “Medi-Cal Forms” page on the Medi-Cal Web site (www.medi-cal.ca.gov). For more information on IPCS, please refer to the *Internet Professional Claim Submission (IPCS) User Guide*. The forms and user guide can be accessed from the “Provider Resources” area of the Medi-Cal Web site home page.

Self-Service HIPAA Transaction Utility Tool

To support the transition, Medi-Cal has implemented a Web-based, self-service transaction validation environment – the HIPAA Transaction Utility Tool. The utility tool offers everything providers need to exchange Electronic Data Interchange (EDI) files with Medi-Cal at no cost to the provider.

Please see Claim Transition, page 4

Claim Transition *(continued)*

The utility tool allows providers to test transactions prior to actually sending them to Medi-Cal. The tool also contains documentation such as EDI specifications (companion guides) in a format that can be viewed online or easily downloaded. The utility tool validates transactions based on the companion guide requirements and offers troubleshooting and reporting features that enhance Medi-Cal's current testing and media activation requirements.

Providers can access the HIPAA Transaction Utility Tool from the **sysdev** "Transaction Services" page on the Medi-Cal Web site. Providers are strongly encouraged to take advantage of this resource.

- Go to the **sysdev** "Transaction Services" page:
(<https://sysdev.medi-cal.ca.gov/Eligibility/Login.asp>)
- Providers should enter their current Medi-Cal submitter ID and password. (Submitter IDs must have "CMCSUB" as a prefix. The password is the same password used for CMC dial-up access.) Click "Submit."
- The "Transaction Services" menu will appear. Click the "HIPAA Transaction Utility Tool" link. A separate window will open for the application.
- When the "HIPAA Transaction Utility Tool" application is open, click the "User Guide" link located on the left navigation bar for step-by-step instructions.
- An e-mail address will be requested when providers enter their contact information.

Information for 837 Transactions

The "HIPAA Update" and "HIPAA News" pages on the Medi-Cal Web site include links to important information for 837 transaction submitters and applicants, including technical specifications, implementation instructions, companion guides, frequently asked questions (FAQs) and biller updates.

Providers with questions may contact the Medi-Cal Telephone Service Center (TSC) at 1-800-541-5555 and select option 16 from the main menu, followed by option 11 for CMC.

Remittance Advice Details Code 010: Denials for Duplicate Claims

A frequent cause of claim denials by Medi-Cal is due to incorrect recipient admission and discharge dates and/or incorrect patient status codes as submitted by providers. Erroneous "from-through" dates or patient status billed by one provider and paid by Medi-Cal can result in the denial of correct claims billed by another provider. This often occurs between hospitals and nursing homes during the transfer of the recipient. Providers see this on their *Remittance Advice Details* (RAD) as a claim denied by RAD code 010.

Should the denied provider choose to dispute the claim and there is no resolution between the two providers regarding the dates in question, Medi-Cal could recoup the full reimbursement of the original erroneously paid claim, and would not make an adjustment without a correction request from that provider.

Incorrectly paid and denied claims can also create incorrect provider reimbursement data and inaccuracies in the health service records that may impact beneficiary Share of Cost, access to services and estate recovery.

For assistance in resolving these issues, providers are advised to write to the Correspondence Specialist Unit at:

Correspondence Specialist Unit
P.O. Box 13029
Sacramento, CA 95813-4029

For information about proper claim form completion, refer to the claim completion section in the appropriate Part 2 manual.

S&I (continued)

Physician (susp A)

Speier, Susana Alicia 16 Via Terrano Rancho Margarita, California	A53714	Suspended indefinitely effective 8/20/2006.
Williams, Elsworth Pearl, Jr. 945 East Holt Avenue, Apartment #E Pomona, California	A24406	Suspended indefinitely effective 8/20/2006.

Psychiatric Technician (susp C)

Moncivalles, Lauree Ann aka: Harper, Lauree Ann Harper, Laurie Ayn Harper, Laurie Harper, Laurie Ann Henning, Laura Lee Slifer, Lauree Ann Slifer, Laure Slifer, Lauri 302 North 1st Street, Apartment #2 Marshalltown, Iowa and 306 Summit Street, #2 Marshalltown, Iowa	27124	Suspended indefinitely effective 8/10/2005.
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Psychologist (susp C)

Moore, Tracie L. P.O. Box 4601 Sonora, California and 7855 Ivanhoe Avenue, Suite #212 La Jolla, California	PSY 12107	Suspended indefinitely effective 5/12/2005.
Weiss, Jordan Paul 608 Ranier Way, Apartment #211 Costa Mesa, California and 4278 Lincoln Boulevard Marina Del Rey, California	G39210	Suspended indefinitely effective 8/20/2006.

Dentist (susp G)

Komaki, Keith Yoshikazu aka: Komaki, Keith Yoshikuzu 646 South Gentry Lane Anaheim, California	22715	Suspended indefinitely effective 7/20/2006.
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Acupuncturist (susp I)

Fang, Yi Han aka: Fang, Helen 927 South Atlantic Boulevard Monterey Park, California and New Hope Medical Center 927 South Atlantic Boulevard Monterey Park, California	4603	Suspended indefinitely effective 9/10/2006.
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Chiropractic Clinic (susp J)

Community Chiropractic 455 Los Gatos Boulevard, #107 Los Gatos, California		Suspended indefinitely effective 8/20/2006.
Island Chiropractic 2316 Central Avenue Alameda, California		Suspended indefinitely effective 8/20/2006.

Chiropractor (susp J)

Jacob, David J., D.C. 16960 East Bastanchury Road, Suite #C Yorba Linda, California	DC- 23851	Suspended indefinitely effective 9/7/2006.
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Home Health Aide (susp P)

Arrieta, Samuel 1216 North Edgemont Street, #313 Los Angeles, California	HHA 157382	Suspended indefinitely effective 1/20/2006.
Byrd, Patricia P.O. Box 1368 Boulevard, California	HHA 88591	Suspended indefinitely effective 1/11/2006.
Flores, John 3040 North Pershing San Bernardino, California	HHA 152554	Suspended indefinitely effective 3/10/2006.
Garcia, Beatriz 934 Junipero Avenue Long Beach, California	HHA 138377	Suspended indefinitely effective 1/7/2006.
Hudson, Michelle Braddy 26381 Whitman Street, #55 Hayward, California	HHA 145428	Suspended indefinitely effective 12/21/2005.
Medina, Lazaro 8818 Liex Avenue Sun Valley, California	HHA 117060	Suspended indefinitely effective 12/19/2005.
Ochoa, Roberto 13935 Vanowen Street, #3 Van Nuys, California	HHA 169788	Suspended indefinitely effective 12/17/2005.
Shorter, Latrice 1579 North E Street San Bernardino, California	HHA 161287	Suspended indefinitely effective 1/9/2004.

Certified Nurse Assistant (susp R)

Arrieta, Samuel 1216 North Edgemont Street, #313 Los Angeles, California	CNA 513857	Suspended indefinitely effective 1/20/2006.
Byrd, Patricia P.O. Box 1368 Boulevard, California	CNA 353780	Suspended indefinitely effective 1/11/2006.
Coleman, William, Jr. 276 Verano Drive Daly City, California	CNA 554513	Suspended indefinitely effective 10/25/2005.

S&I (continued)

Certified Nurse Assistant (susp R)

Deo, Parbha 26548 Chisholm Court, Apartment #2 Hayward, California	536584	Suspended indefinitely effective 9/14/2005.
Estrada, Amalia 3815 Susan Drive, #D-2 San Bruno, California	CNA 401586	Suspended indefinitely effective 6/7/2006.
Flores, John 3040 North Pershing San Bernardino, California	CNA 496243	Suspended indefinitely effective 3/10/2006.
Garcia, Beatriz 934 Junipero Avenue Long Beach, California	CNA 458549	Suspended indefinitely effective 1/7/2006.
Harris, Vishun 926 Webster Street Redlands, California	CNA 100836	Suspended indefinitely effective 9/20/2005.
Hudson, Michelle Braddy 26381 Whitman Street, #55 Hayward, California	CNA 497335	Suspended indefinitely effective 12/21/2005.
Johnston, Jean 4194 George Avenue, #10 Marysville, California	CNA 538005	Suspended indefinitely effective 5/26/2006.
Jones, Robert 119 El Campo Court Vallejo, California	460847	Suspended indefinitely effective 8/5/2005.
Medina, Lazaro 8818 Liex Avenue Sun Valley, California	CNA 339180	Suspended indefinitely effective 12/19/2005.
Ochoa, Roberto 13935 Vanowen Street, #3 Van Nuys, California	CNA 553619	Suspended indefinitely effective 12/17/2005.
Pagana, Francisco 154 Radcliffe Drive Vallejo, California	CNA 536094	Suspended indefinitely effective 6/20/2006.
Shorter, Latrice 1579 North E Street San Bernardino, California	CNA 525407	Suspended indefinitely effective 1/9/2004.
Simon, Arnold 1809 Jake Mills Court San Diego, California	563025	Suspended indefinitely effective 8/20/2006.
Spears, Virginia aka: Ocampo, Virginia Tolentino Tolentino, Virginia 1144 Conroy Lane, #P Roseville, California	CNA 506826	Suspended indefinitely effective 4/29/2005.

Licensed Vocational Nurse (susp R)

Adorable-Hilomen, Maria Fe 23732 Vanowen Street West Hills, California	194719	Suspended indefinitely effective 8/31/2006.
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Licensed Vocational Nurse (susp R)

Brown, Retonya Ann 1007 East Peck Street Apartment #A Compton, California	202819	Suspended indefinitely effective 7/29/2005.
Cocca, Tylee Marie 1737 Spruce Street Gridley, California	200190	Suspended indefinitely effective 9/27/2006.
Elwell, Sherry Lynn 741 Joseph Court Napa, California	129943	Suspended indefinitely effective 8/7/2005.
Hartfield, Nathaniel Carvis 230 West 89th Street Los Angeles, California	216466	Suspended indefinitely effective 9/27/2006.
Hughes, Leslie Rene 7573 Greenhaven Drive, #200 Sacramento, California	204673	Suspended indefinitely effective 12/9/2005.
Lata, Roshni Kashni aka: Permlata, Nath Kashni Lata, Roshni Perm Lata, Roshni Prem Nath, Roshni Lata 7812 Angoras Court Bakersfield, California	VN 1603073	Suspended indefinitely effective 8/7/2005.

Registered Nurse (susp R)

Belin, Mary Katheryn 445 North Garfield Avenue, Apartment #303 Pasadena, California	557873	Suspended indefinitely effective 9/23/2005.
Cassella, Stephen Andrew 2804 Augusta Street, Apartment #24 San Luis Obispo, California	280789	Suspended indefinitely effective 9/23/2005.
Hamlin, Tina Marie 5893 Wheelhouse Lane Agoura Hills, California	374300	Suspended indefinitely effective 3/13/2005.
Llewelyn, Agnes Daly Waterson aka: Llewelyn, Dale Waterson P.O. Box 40 Naples, California	267060	Suspended indefinitely effective 9/2/2005.
Logel, Patricia Norma 4624 Cerro Verde Place Tarzana, California	348231	Suspended indefinitely effective 3/27/2005.
Lovesy, Jason Derek 12310 West Charter Oak Road El Mirage, Arizona	522993	Suspended indefinitely effective 9/2/2005.
Sins, Renee Earliene Lawson aka: Lawson, Renee Earlene Sins, Renee Sins, Renee Earline 6547 Persia Twentynine Palms, California	494118	Suspended indefinitely effective 9/5/2005.
Thiemsuwan, Chinda Insawang 7912 Barbi Lane La Palma, California	338983	Suspended indefinitely effective 1/28/2006.

Please see **S&I**, page 8

S&I (continued)

Registered Nurse (susp R)

Underwood, Harriette Anne 517766 Suspended
 aka: Underwood, Harriette 2280 indefinitely effective
 Anne Moore 9/5/2005.
 P.O. Box 51886
 Sparks, Nevada
 and
 4465 Scott Peak Circle
 Sparks, Nevada

Walters, Jeanine Marie 508712 Suspended
 Navarrete indefinitely effective
 1125 Eleventh Avenue 9/5/2005.
 Lewiston, Idaho

Whelan, Laurel Ann 484722 Suspended
 aka: Whelan, Laurie indefinitely effective
 2706 West Ashlan, 6/20/2006.
 Apartment #268
 Fresno, California

Respiratory Care Practitioner (susp S)

Gennaro, Phillip Michael 9214 Suspended
 504 Center Avenue indefinitely effective
 Elizabeth, Pennsylvania 8/20/2006.
 and
 504 West Cherry Lane
 Elizabeth, Pennsylvania

Employee (susp T)

Acovera, Moime Suspended
 8988 Dalby Cove indefinitely effective
 San Diego, California 8/20/2006.

Affleje, Joaquin Crisostomo Suspended
 631 East 8th Street indefinitely effective
 National City, California 6/20/2006.

Ahmed, Saeed Suspended
 110 East 129th Street, #A8 indefinitely effective
 New York City, New York 8/20/2003.

Altman, Charlotte Ethel Suspended
 2400 San Dimas Canyon Road, indefinitely effective
 #136 8/30/2006.
 La Verne, California

Briggs, Pleashette Latoya Suspended
 210 North Beechwood Avenue, indefinitely effective
 #143 8/31/2006.
 Rialto, California

Calinisan, Leonor Estepa Suspended
 11325 Miro Circle indefinitely effective
 San Diego, California 8/31/2006.

Castro, Alfredo P. Suspended
 2804 East Plaza Boulevard indefinitely effective
 National City, California 6/20/2006.

Coleman, Carol Ann Suspended
 aka: Daugherty, Carol indefinitely effective
 Davis, Carol Ann 9/4/2006.
 Bozeman, Carol Ann
 Miller, Carol Ann
 1096 Columbus Avenue,
 Apartment #A
 Chico, California

Employee (susp T)

Dagdagan, Myrna Parilla Suspended
 aka: Collado, Myrna indefinitely effective
 Dagdagan 7/20/2006.
 323 Coronado Place
 Delano, California

Eugencio, Prudencio Suspended
 Corpuz, Sr. indefinitely effective
 912 Olive Avenue 6/20/2006.
 National City, California

Farrell, Sheldon Charles Suspended
 aka: Farrell, Sheldon indefinitely effective
 2599 West Lake Van Ness 8/31/2006.
 Circle
 Fresno, California

Geddes, Jan Suspended
 1096 Corino Real Court indefinitely effective
 Chico, California 9/4/2006.

Guerrero, Leticia Marie Suspended
 1494 and 1496 Jones Lane indefinitely effective
 Paradise, California 8/31/2006.

Hidlago, Alma Yaneth Suspended
 105 Nesbit Ridge indefinitely effective
 Roswell, Georgia 6/20/2006.

Jensen, Tonya D. Suspended
 aka: Jensen, Tonya Dejonette indefinitely effective
 Christian, Tonya Dejonette 8/31/2006.
 4049 Howe Avenue, #156
 San Diego, California

Lee, Marvin Suspended
 368 West 1st Avenue indefinitely effective
 Chico, California 9/4/2006.

Nugiel, Dale Joseph 48421 Suspended
 2718 Colby Avenue indefinitely effective
 Los Angeles, California 6/5/2005.

Pearsall, Tonya Suspended
 1616 Neal Dow Avenue, indefinitely effective
 Apartment #4 9/4/2006.
 Chico, California

Reyes, Rosa Maria Suspended
 6442 Desert Queen Avenue, #5 indefinitely effective
 Twentynine Palms, California 8/31/2006.

Ricci, Charlene Suspended
 P.O. Box 373 indefinitely effective
 Solvang, California 9/4/2006.

Rogers, Julie Ann Suspended
 4830 Virginia Avenue indefinitely effective
 Oroville, California 9/4/2006.

San Joaquin Valley Suspended
 Community Support Services indefinitely effective
 dba: Fresno Co. Community 8/30/2006.
 Group Home
 4705 North Sonora Avenue,
 Suite #109
 Fresno, California

Please see **S&I**, page 9

S&I (*continued*)

Employee (susp T)

Stafford, Debbie D. 4754 Santa Margarita Lake Road Santa Margarita, California	Suspended indefinitely effective 9/4/2006.
Wallace, Donna L. aka: Richart, Donna Hiltibran, Donna 49272 Hibiscus Drive, Unit #B Morongo Valley, California	Suspended indefinitely effective 8/20/2006.
Yancey, George Anthony aka: Yancy, George Anthony 2121 North Winery Avenue, Apartment C Fresno, California	Suspended indefinitely effective 8/20/2006.

REINSTATEMENTS

Psychologist (susp C)

Smith, Donald K. 333 City Boulevard West, Suite #1235 Orange, California	PSY11278	5/18/2006
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Licensed Vocational Nurse (susp R)

Arevalo, Maria R. 600 South Lawrence Avenue Fullerton, California	VN183942	8/15/2006
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October 2006

Remove and replace: prov guide 3/4 *
remit cd100 13/14 *
remit cd400 9 *
remit cd600 11 *
remit cd9000 35/36 *
remit elect corr400 7/8 *
remit elect corr600 9/10 *
remit elect corr9600 5/6 *

The following updated sections are available at www.medi-cal.ca.gov:

- *AEVS: Carrier Codes for Other Health Coverage*
- *Medi-Cal Suspended and Ineligible Provider List*

* Pages updated due to ongoing provider manual revisions.