



HP Enterprise Services
3215 Prospect Park
Drive
Rancho Cordova, CA
95670-6017
+1 800.541.5555

November 11, 2010

Dear Provider,

Subject: Adjustment of Claims for Mental Health Providers

The Department of Health Care Services (DHCS) has increased the reimbursement rate for administrative day revenue code **0169** for selected mental health providers. The new rates are retroactively effective for dates of service from August 1, 2008, through February 23, 2010. The system was updated with new rates in April 2010.

No action is required on your part. HP Enterprise Services is adjusting the affected claims. These adjustments will appear on *Remittance Advice Details* (RADs) beginning November 18, 2010, with RAD code **893: Retroactive rate adjustment** and Claim Control Number (CCN) prefix **0314-77**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months from the RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 then 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P14435