



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

October 26, 2010

Dear Provider,

Subject: Resubmission of Claims

HP Enterprise Services identified a processing error that affected claims for Cancer Detection Program: Every Woman Counts (CDP: EWC) recipients when the Provider Master File was updated by adding a new provider type to the existing National Provider Identifier (NPI). The affected claims processed from December 12, 2007, through March 22, 2010, were denied with the Remittance Advice Details (RAD) code **031: The provider was not eligible for services billed on date of service**, instead of being paid.

No action is required on your part. HP Enterprise Services is resubmitting the affected claims for the dates of service from December 12, 2007, through March 22, 2010. These resubmissions will appear on RADs as paid or denied for the correct reason beginning November 4, 2010, with Claim Control Number (CCN) prefix **029955**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P13431