



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 916.636.1000

September 28, 2010

Dear Pharmacy Provider,

Subject: Rate Increase for OxyContin

The Department of Health Care Services (DHCS) increased the reimbursement rate for OxyContin, effective April 1, 2010. The system was updated with the new rates by April 14, 2010.

No action is required on your part. HP Enterprise Services is adjusting the underpaid OxyContin claims payments. These adjustments will appear on *Remittance Advice Details* (RAD) beginning October 7, 2010, with RAD code **893: Retroactive rate adjustment** and Claim Control Number (CCN) prefix **027277**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter  
Provider Relations Director

Reference Number: P14378