



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 916.636.1000

September 20, 2010

Dear Provider,

Subject: Submission of Claims

HP Enterprise Services has discovered an error that resulted in the erroneous denials of claims with Remittance Advice Details (RAD) codes **0079: Services billed exceed the occurrences remaining on the approved TAR, 0222: The billed quantity for the drug claim is not within the TAR authorized range specified by the TAR quantity and/or percent variance, and 0341: Units of service billed exceed the TAR authorized days. Please resubmit with a new TAR Control Number.** The error was corrected February 13, 2010.

No action is required on your part. HP has resubmitted the affected claims that appeared on *Remittance Advice Details* (RADs) on February 18, 2010. These resubmits will be paid, or denied for a valid reason, on RADs beginning September 30, 2010, with Claim Control Number (CCN) prefix **025655**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations director

Reference Number: P14129lt