



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

September 15, 2010

Dear Provider,

Subject: Resubmission of Claims Voided in Error

In June 2010, HP Enterprise Services had voided outpatient and medical claims billed for services provided in a contracting inpatient hospital (Place of Service 21 or 3) that were included in the contracting facility rate (reference number P13408). After the implementation of voids, errors were discovered on the contracted procedure records on the Provider Master file (PMF) for several facilities. The Department of Health Care Services (DHCS) conducted research and corrected the PMF records. These updates were completed by August 18, 2010. We apologize for the inconvenience.

No action is required on your part. HP is resubmitting the impacted claims. These resubmits will appear on the *Remittance Advice Details* (RADs) beginning September 30, 2010, with Claim Control Number (CCN) prefix **026555**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P13408r