



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 800.541.5555

September 15, 2010

Dear Provider,

Subject: Resubmission of Claims for CDP: EWC Recipients

The Cancer Detection Section (CDS) allowed Cancer Detection Programs: Every Woman Counts (CDP: EWC) providers a time extension for payment of CPT-4 code 99358 (case management services) provided for women ages 40 through 49 for dates of service between January 1, 2010, and June 30, 2010. Original claims were denied with Remittance Advice Details (RAD) code **063**: **The procedure is not consistent with the recipient's age**. The system was updated on July 26, 2010.

No action is required on your part. HP Enterprise Services is automatically resubmitting the affected claims for the dates of service from January 1, 2010, through June 30, 2010. These resubmits will appear as paid, or denied for a valid reason, on your RADs beginning September 30, 2010, with Claim Control Number (CCN) prefix **026455**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter  
Provider Relations Director

Reference Number: P14940