



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

August 31, 2010

Dear Provider,

Subject: Resubmission of Denied Claims with RAD Code 348

The Department of Health Care Services (DHCS) and HP Enterprise Services (HP) discovered that the Grossmont Hospital's contracted procedure data had errors in the Provider Master file. These errors resulted in claims being billed by physicians for services provided at Grossmont Hospital to be denied erroneously with Remittance Advice Details (RAD) code **348: Procedure billed not payable in contracting facility for date of service billed; contact the facility**. The system was fixed on July 14, 2010.

No action is required on your part. HP is resubmitting the impacted claims for dates of service from March 4, 2010, through July 14, 2010. These resubmits will be paid or denied for a valid reason, and will appear on your RADs beginning September 9, 2010, with Claims Control Number (CCN) prefix **024255**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P14971