



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

May 19, 2010

Dear Provider,

Subject: Resubmission of Claims Billed With Service Code Z7610

HP Enterprise Services has identified a processing error that resulted in erroneous denials of some outpatient and medical claims when billed with service code Z7610 on multiple lines. The affected claims were denied beginning April 2009. The system was corrected on December 29, 2009.

No action is required on your part. HP has resubmitted the impacted claims. Resubmits will appear on Remittance Advice Details (RADs) beginning May 27, 2010. These resubmits will show Claim Control Number (CCN) prefix **013355**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form (CIF)* within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* section and *CIF Special Billing Instructions* section in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P13629