



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 916.636.1000

May 12, 2010

Dear Provider,

Subject: Submission of Claims

HP Enterprise Services has discovered a system error that resulted in the erroneous denial of certain professional and outpatient claims with Remittance Advice Details (RAD) code **0072: This service is included in another procedure code billed on the same date of service**. The system was corrected January 25, 2010.

No action is required on your part. HP has resubmitted the affected claims that appeared on *Remittance Advice Details* (RADs) from October 8, 2009, through February 4, 2010. These resubmits will be paid, or denied for a valid reason, on RADs beginning May 13, 2010, with CCN prefix **011855**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* section and *CIF Special Billing Instructions* section in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P13756lt