



March 3, 2010

Dear Provider,

Subject: Resubmission of Claims

EDS, an HP company, has identified a claims processing issue that resulted in erroneous denials of claims for clinical laboratory procedure codes that require the QW modifier. Affected claims were denied with one of the following Remittance Advice Details (RAD) code messages:

- 0083: Provider not Medicare certified for lab procedure on date of service; please contact Provider Enrollment if you feel you are certified for denied services.**
- 0090: The combination of service code and modifier is not valid.**
- 0236: Laboratory procedure code requires proficiency testing; please contact Provider Enrollment Section if you feel you are certified for denied services.**
- 0253: Provider is not certified for the laboratory procedure billed or for specialty on this date of service.**

The system was corrected on December 9, 2009.

No action is required on your part. EDS is automatically resubmitting the affected claims for the dates of service from December 12, 2007, through December 9, 2009. These resubmits will appear on RADs beginning March 11, 2010, with Claim Control Number (CCN) prefix **006155**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter  
Provider Relations Director  
Reference Number: P5502/P8517