



February 19, 2010

Dear Provider,

Subject: Resubmission of Denied Nerve Conduction Tests/Electromyography Claims

The Department of Health Care Services (DHCS) and EDS, an HP company, have identified a claims processing issue which affected outpatient and professional claims billed by group providers for nerve conduction tests and/or electromyography. Claims billed for procedure codes 95860, 95861, 95863 – 95870, 95872 – 95875, 95900, 95903 and 95904 with date of service beginning December 1, 2004, to January 11, 2007, were denied in error with one of the following Remittance Advice Details (RAD) codes:

0184: This procedure requires medical justification. The document supplied is insufficient or no remarks/attachments are provided.

9853: Signature on the self-certification is missing.

9854: Self-certification is missing or invalid.

No action is required on your part. EDS is automatically resubmitting nerve conduction tests and/or electromyography claims. These resubmits will be paid, or denied for a valid reason, and will appear, on *Remittance Advice Details* beginning February 26, 2010, with Claim Control Number (CCN) prefix **004255**.

If a claim is denied again for a different reason, or if you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

Nona Carpenter
Provider Relations Director
Reference Number: P8105