



February 4, 2010

Dear Family PACT Provider,

Subject: Overpaid Quantity for Pharmacy Claims

The Department of Health Care Services (DHCS) and EDS, an HP company, have identified a system error that resulted in the erroneous overpayment of pharmacy claims billed for Medroxyprogesterone 150 mg/ml. Claims for Medroxyprogesterone were paid up to 150 units. According to DHCS policy, the maximum payable quantity is one.

EDS will adjust the affected claims that appeared on *Remittance Advice Details* (RADs) from February 8, 2007, through August 16, 2007. These adjustments will appear on RADs beginning February 12, 2010, with RAD code **0919: Quantity adjustment**. Adjustments will display Claim Control Number (CCN) prefix **003477**.

This recovery is authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against amounts due. If your total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal payments.

If you disagree with any of these voids, you may submit an appeal within 90 days of the void RAD date. Please refer to the *Appeal Form Completion* section in a Part 2 Medi-Cal provider manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

Nona Carpenter  
Provider Relations Director

Reference Number: P12578