



December 17, 2009

Dear Provider,

Subject: Resubmission of Claims.

EDS, an HP company, has identified a system error that beginning October 1, 2006, resulted in erroneous denials of outpatient, professional, Long Term Care and inpatient claims billed with an ICD-9-CM diagnosis code of 768.7 (Hypoxic-Ischemic Encephalopathy [HIE]). The system was fixed on September 1, 2009.

No action is required on your part. EDS will automatically resubmit the erroneously denied claims. These resubmits will be paid, or denied for a valid reason, on *Remittance Advice Details* (RADs) beginning December 31, 2009, with CCN prefix **934955**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555 option 11, followed by option 18.

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P12871

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017