



November 20, 2009

Dear Provider,

Subject: Void of Erroneous Paid Claims

EDS, an HP company, has identified a system error that resulted in the erroneous payment of professional and outpatient claims billed for CPT-4 code 94760 (noninvasive ear or pulse oximetry for oxygen saturation; single determination). These claims should have been denied for *Remittance Advice Details* (RAD) code **0095: This service is not payable due to a procedure, or procedure and modifier, previously reimbursed.**

No action is required on your part. EDS will recover the erroneously paid claims from RADs dated November 15, 2006 to October 8, 2009. Voids will appear on RADs beginning December 10, 2009, with RAD code **826: Claim void due to related claim(s) previously reimbursed.**

This recovery is authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize the Department of Health Care Services (DHCS) to enter into repayment agreements with providers or offset overpayments against amounts due. If your total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal payments.

If you disagree with any of these voids, you may submit an appeal within 90 days of the void RAD date. Please refer to the *Appeal Form Completion* section in a Part 2 Medi-Cal provider manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P12968

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017