



November 11, 2009

Dear Provider,

Subject: Resubmission of Lab Claims

EDS, an HP company, has discovered a system error related to conversion to National Provider Identifiers (NPIs), that resulted in the erroneous denials of professional and outpatient claims. Affected claims with *Remittance Advice Details* (RAD) dates beginning December 2007, through August 2009, have been assigned an incorrect provider type and were denied for following denial reasons:

**0094: The rendering provider is not eligible for this group type. Please resubmit claim using individual provider number or under appropriate group type.**

**0155: The referring provider's State license number or provider number is missing or invalid.**

**0392: Rendering provider number/license number is not on file or was left blank. Contact rendering provider to verify number.**

No action is required on your part. EDS will resubmit the affected claims. These resubmits will be paid, or denied for a valid reason, on RADs beginning December 3, 2009, with CCN prefix **932255** or **932355**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555 option 11, followed by option 18.

A handwritten signature in black ink that reads 'Nona Carpenter' in a cursive script.

Nona Carpenter  
Provider Relations Director

Reference Number: P12921

**EDS, an HP company**  
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