



November 19, 2009

Dear Family PACT Provider,

Subject: Void of Erroneously Paid Claims

EDS, an HP company, has identified a processing error that resulted in the erroneous payment of claims that should have been denied with Remittance Advice Details (RAD) code **9516: The secondary diagnosis code is missing or invalid for the procedure code**. This error was in place until date of processing September 30, 2008, and affected claims paid with the following procedure codes: Q0111, 00940, 54050, 54056, 54100, 56501, 56605, 57061, 57452, 57454 – 57456, 57511, 58100, 58110, 81000 – 81003, 81005, 81015, 83986, 85025, 85027, 85651, 85652, 87086, 87181, 87184, 87205, 87210, 87252, 87255, 87273, 88141, 88304, 88305, 88307.

Affected claims with dates of service since November 19, 2006, will appear as voids on RADs beginning November 30, 2009, with RAD code **905: Void of claim with missing/invalid secondary diagnosis code**.

This recovery is authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize the Department of Health Care Services (DHCS) to enter into repayment agreements with providers or offset overpayments against the payments due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal payments.

Family PACT (Planning, Access, Care and Treatment) providers may choose to submit an appeal within 90 days of the void RAD date if there is a disagreement about a void. Providers may refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or the Medi-Cal Web site (www.medi-cal.ca.gov) for instructions about submitting an appeal.

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P9149

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017