



November 4, 2009

Dear Provider,

Subject: Void of Erroneous Paid Claims

EDS, an HP company, has identified a system error that resulted in the erroneous payment of certain outpatient and professional claims billed with restricted secondary diagnosis codes. These claims should have been denied for *Remittance Advice Details* (RAD) code **0169: This service is not payable when billed with this diagnosis.**

No action is required on your part. EDS will recover the erroneously paid claims that appeared on RADs dated November 15, 2006, or later. Voids will appear on RADs beginning November 19, 2009, with RAD code **862: Void of claim with non-payable diagnosis.**

This recovery is authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I code sections authorize the Department of Health Care Services (DHCS) to enter into repayment agreements with providers or offset overpayments against amounts due. If your total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal payments.

If you disagree with any of these voids, you may submit an appeal within 90 days of the void RAD date. Please refer to the *Appeal Form Completion* section in a Part 2 Medi-Cal provider manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P11178

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017