



October 30, 2009

Dear Provider,

Subject: Resubmission of Denied Claims

EDS, an HP company, has discovered a system error that resulted in denied claims beginning October 21, 2008, through February 6, 2009 not being reported on your *Remittance Advice Details* (RADs) and 835 transactions.

No action is required on your part. EDS has resubmitted the affected claims so that a valid denial reason will appear on RADs beginning October 29, 2009, with CCN prefixes **929555, 929655, 929955, 930155, 930255, 930655 – 930855, 931355 – 931555, 932055** and **932155**.

If you disagree with any of these denials you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P11242