



July 27, 2009

Dear Provider,

Subject: Void of Erroneously Paid Claims

CPT-4 service code 99358 (case management) is only payable for recipients enrolled in Cancer Detection Programs: Every Woman Counts (CDP: EWC). The claims processing system erroneously allowed payment for other recipients until June 22, 2009.

No action is required on your part. EDS, an HP company, will recover payments made since January 1, 2006. Voids will appear on *Remittance Advice Details* (RADs) beginning August 20, 2009, with RAD code **851: Void: Invalid combination of recipient/service**.

This recovery is authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize the Department of Health Care Services (DHCS) to enter into repayment agreements with providers or offset overpayments against amounts due. If your total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal payments.

If you disagree with any of these voids, you may submit an appeal within 90 days of the void RAD date. Please refer to the *Appeal Form Completion* section in the appropriate Part 2 Medi-Cal provider manual (or on the Medi-Cal Web site at www.medi-cal.ca.gov) for instructions on how to submit an appeal.

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P12319

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017