



June 25, 2009

Dear Clinic Provider,

Subject: Resubmission of Lab Claims

EDS, an HP company, has discovered a system error that resulted in the erroneous denial of lab claims from certain clinics with Remittance Advice Details (RAD) code **008: The provider of service is not eligible for the type of services billed.** This error was in place for dates of processing January 1, 2004 through October 22, 2007.

No action is required on your part. EDS has resubmitted the affected claims and they will be paid, or denied for a valid reason, on RADs beginning July 1, 2009, with Claim Control Number (CCN) prefix **917055**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form (CIF)* within six months from the RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 then option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter' in a cursive script.

Nona Carpenter  
Provider Relations Director

Reference Number: P10023