



May 27, 2009

Dear Provider,

Subject: Resubmission of Claims

Provider ownership change typically involves a period of overlap between old and new owners, followed by a retroactive deactivation of the prior owner's Medi-Cal provider number. In June 2008, many claim payments were recovered with Remittance Advice Details (RAD) message **908: Void – provider not eligible for services on DOS (dates of service)**. In some cases, these were valid claims billed under the provider IDs of the prior owners with dates of service prior to the retroactive shutoff dates.

No action is required on your part. The Department of Health Care Services (DHCS) has authorized EDS, an HP company, to resubmit the affected claims, changing the provider IDs to the new owners. These resubmits will be paid, or denied for a valid reason, on RADs beginning June 4, 2009, with CCN prefix **913855**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form (CIF)* within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555 option 11, followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P10372