



April 23, 2009

Dear Prosthetic Provider,

Subject: Resubmission of Claims

The Department of Health Care Services (DHCS) has determined that the limit of “2 in 6 months” for certain prosthetics may be exceeded with *Treatment Authorization Request* (TAR) authorization, retroactive to September 22, 2003. The affected products are socket inserts and suspension/sealing sleeves (HCPCS codes K0556 – K0559 [for dates of service September 22, 2003 through October 31, 2004], L5673, L5679, L5681, L5683 and L5685). Claims were erroneously denied with Remittance Advice Details (RAD) reason code **082: Service exceeds maximum allowed by Medi-Cal policy**. The system was updated partly in February 2006, and partly in September 2008.

No action is required on your part. EDS, an HP company, has resubmitted the affected claims. These resubmits will be paid, or denied for a valid reason, on RADs beginning May 7, 2009, with Claim Control Number (CCN) prefix **911155**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P4613