



March 6, 2009

Dear California Children's Services (CCS) Provider,

Subject: Resubmission of Claims

EDS, an HP company, has discovered a system error that resulted in the erroneous denial of certain CCS claims for service codes V5014 and V5267 with Remittance Advice Details (RAD) reason code **9671: Procedure code has not been authorized by CCS/GHPP (California Children's Services/Genetically Handicapped Persons Program)**. This error was in place from date of service July 1, 2004, through date of processing August 11, 2008.

No action is required on your part. EDS has resubmitted the affected claims. These resubmits will be paid, or denied for a valid reason, on RADs beginning March 19, 2009, with Claim Control Number (CCN) prefix **906155**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form (CIF)* within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter' in a cursive script.

Nona Carpenter
Provider Relations Director

Reference Number: P10035

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017