



February 19, 2009

Dear GHPP Provider,

Subject: Resubmission of Claims

Policy was changed effective September 1, 2006, for the primary diagnosis on Genetically Handicapped Persons Program (GHPP) claims. Previously, the primary diagnosis reflected the reason for GHPP enrollment. Now, the primary diagnosis reflects the reason for the encounter. The claims processing system was not fully updated until April 21, 2008. Claims were erroneously denied with Remittance Advice Details (RAD) codes:

036: RTD was either not returned or was returned uncorrected; therefore, your claim is formally denied.

034: Services provided for this diagnosis are not payable for a GHPP claim.

052: RTD returned unsigned or without requested information.

EDS, an HP company, has resubmitted the relevant denied claims, which would not be re-denied with repeat reason(s) (or as exact duplicates), and which were originally timely. These resubmits will be paid, or denied for a valid reason, on RADs beginning February 19, 2009, with CCN prefix **903455**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have any questions, please call the Telephone Service Center (TSC) at 1-800-541-5555 option 11, followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P8552