



February 16, 2009

Dear Inpatient Provider,

Subject: Resubmission of Claims

Under the Health Insurance Portability and Accountability Act (HIPAA), national patient status codes went into effect on September 22, 2003. The Medi-Cal system was not fully updated until February 20, 2006, causing some claims to be erroneously denied with the following Remittance Advice Details (RAD) codes:

036: RTD (*Resubmission Turnaround Document*) was either not returned or was returned uncorrected; therefore, your claim is formally denied.

076: The submitted documentation was not adequate.

9127: The patient status is missing or invalid.

Please note that some national patient status codes (10-19, 21-22, 31-39) were short lived (September 22, 2003 through October 16, 2003). Also note that status code 31, nationally discontinued October 16, 2003, was published by Medi-Cal as valid until January 2006, and therefore will be accepted for dates of claim receipt through January 31, 2006.

EDS, an HP company, has resubmitted the relevant denied claims that would not be re-denied with repeat reason(s) or as exact duplicates, and which were originally timely. These resubmits will be paid, or denied for a valid reason, on RADs beginning February 12, 2009, with Claim Control Number (CCN) prefix **902955**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Numbers: P5143/P5605

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017