



January 21, 2009

Dear Laboratory Provider,

Subject: Resubmission of Claims

EDS, an HP company has identified a system error that resulted in the erroneous denial of certain laboratory claims (those with service codes 84443, 84450, 85576 and 86703) with modifier QW. This error was in place from date of service October 1, 2005 through date of processing July 28, 2008. The erroneous Remittance Advice Details (RAD) codes were:

036: RTD (*Resubmission Turnaround Document*) was either not returned or was returned uncorrected; therefore, your claim is formally denied.

083: Provider is not Medicare-certified for laboratory procedure on date of service; please contact DHCS (Department of Health Care Services) Provider Enrollment if you feel you are certified for the denied services.

253: Provider is not certified for the laboratory procedure billed or for specialty on this date of service.

No action is required on your part. EDS has resubmitted the affected claims. These resubmissions will appear on RADs beginning January 29, 2009 with Claim Control Number (CCN) prefix **901455**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P9986

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017