



January 8, 2009

Dear CCS Provider,

Subject: Adjustment of dates of birth

Newborns may use their mother's ID for their first two calendar months after birth. Certain California Children's Services (CCS) services for recipients younger than 21 years of age are reimbursed at higher rates. EDS, an HP company, has discovered a system error affecting some of these claims when they were reprocessed (for example, by *Claims Inquiry Forms* [CIFs], appeals or automated erroneous processing corrections). The reprocessed claims often picked up the mother's date of birth, and when the mother was older than 21 years of age, the higher rate was lost. It appears the problem began in January 2002, and was corrected on February 20, 2006.

No action is required on your part. EDS is adjusting the claims that were previously reprocessed erroneously. For claims originally paid/adjusted, new adjustments appear on *Remittance Advice Details* (RADs) beginning October 16, 2008. For claims originally denied/resubmitted, new adjustments appear on RADs beginning January 8, 2009. New adjustments will display RAD code **895: Claim adjusted with corrected recipient's date of birth.**

If you disagree with any of these adjustments, you may submit a CIF within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* section and *CIF Special Billing Instructions* section in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555 option 11, followed by option 18.

Sincerely,

Nona Carpenter
Provider Relations Director

Reference Number: PN025

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