



October 7, 2008

Dear Ultrasound Provider,

Subject: Resubmission of Claims

EDS, an HP company, discovered a system error that resulted in the erroneous denial of certain claims with Remittance Advice Details (RAD) code **9515: The procedure code is not a benefit of the Family PACT Program**. The claims were for procedure 76830, and were not related to the Family PACT (Planning, Access, Care and Treatment) Program. The system error was in place for processing dates September 29, 2006 through August 9, 2007.

No action is required on your part. EDS, an HP company, has resubmitted the outstanding affected claims. These resubmits will appear on RADs beginning October 16, 2008 with Claim Control Number (CCN) prefix **827655**. Under correct processing, most of these resubmissions will be denied with RAD code **9109: This service is not payable for the diagnosis billed**, opening a timeliness window for provider follow-up.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* section and *CIF Special Billing Instructions* section in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P6958