



June 24, 2008

Dear Orthotic/Prosthetic Provider,

Subject: Resubmit of Denied Claims for HCPCS "L" Codes

Medi-Cal has organized all service codes into categories, such as "prosthetic," "orthotic," "physician," "pharmacy," etc. A single service code can fall under multiple categories. Each provider's enrollment information includes one or more categories of service for which they are eligible for reimbursement.

In response to regulation changes, effective for dates of service on or after October 1, 2003, reimbursement of orthotic and prosthetic HCPCS "L" codes was restricted to fewer categories of service. EDS has discovered a system error that caused this restriction to be erroneously applied to claims with dates of service before October 1, 2003 that were processed after that date.

No action is required on your part. EDS has resubmitted the outstanding affected claims for dates of service January 1, 2001 or later, denied on *Remittance Advice Details* (RAD) that were dated through February 16, 2008. These resubmitted claims will be reconsidered for payment, although may be subsequently denied for a valid reason if a different error is found. These resubmitted claims will appear on RADs dated July 2, 2008 or later with Claim Control Number (CCN) prefix **816955**.

In addition, a significant percentage of these automated resubmits are due to other retroactive changes, such as the restoration of HCPCS "L" codes to the California Children's Services/Genetically Handicapped Persons Program (CCS/GHPP) category, the addition of selected procedure codes to the pharmacy category, or changes of provider enrollment information.

If a resubmitted claim is denied again for a different reason, or if you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, select option 11 and then option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: PN188b

EDS
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017