



June 17, 2008

Dear Long Term Care Provider,

Subject: Adjustment of Claims for LTC Rate Changes

In April 2008, the Department of Health Care Services (DHCS) retroactively increased certain Long Term Care (LTC) rates, effective for various dates as early as August 1, 2005.

No action is required on your part. EDS is adjusting the affected claims. Adjustments appear on *Remittance Advice Details* (RADs) beginning June 5, 2008, with RAD code **0829: LTC retro rate adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 then option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P9373

EDS
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017