



May 21, 2008

Dear Healthy Family Provider,

Subject: Correction of Pricing

Due to a system error in contract/non-contract pricing between December 17, 2007 and January 14, 2008, some claims for Healthy Family recipients were mispriced, or denied with Remittance Advice Details (RAD) code **9660: CCS/GHPP can't bill w/contract prov#; resub w/non-contr.**

EDS is resubmitting or adjusting the affected claims. The adjustments will appear on RADs beginning May 15, 2008 with RAD code **0883: Retroactive price correction**. The resubmits will appear on RADs beginning May 22, 2008 with CCN prefix **812955**.

The recoveries are authorized under the provisions of the *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize the Department of Health Care Services (DHCS) to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts-receivable transaction and subtracted from future Medi-Cal reimbursements.

If you disagree with any of these resubmits or adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months from the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 then option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter  
Provider Relations Director

Reference Number: P8659

**EDS**  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017