



May 16, 2008

Dear Medi-Cal Provider,

Subject: Void of Erroneously Paid Claims

EDS has identified system errors that resulted in the erroneous payment of certain claims with dates of service after the relevant enrollment had ended. These claims should have been denied for Remittance Advice Details (RAD) code **0031: The provider was not eligible for the services billed on the date of service.**

No action is required on your part. Affected claims that appeared on RADs since May 1, 2005, will appear as "voids" on RADs beginning May 29, 2008, with RAD code **908: Void – provider not eligible for services on DOS.**

This recovery is authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177 and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize the Department of Health Care Services (DHCS) to enter into repayment agreements with providers or offset overpayments against amounts due. If your total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal payments.

If you disagree with any of these voids, you may contact DHCS provider enrollment regarding your eligibility dates. You may also submit an appeal within 90 days of the new RAD date. Please refer to the *Appeal Form Completion* section in a Part 2 Medi-Cal provider manual or on the Medi-Cal Web site (www.medi-cal.ca.gov) for instructions to submit an appeal.

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, then option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number Pe460

EDS
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017

DCN 9427

EDS Editor: Jessica Springgay (636-1913)
Jessica.Springgay@eds.com

Editor's Note: NA

Date/Time: 5/6/08 10:47 AM; DHCS approved as written on 5/9/08

Distribution: EPC letter for 233 providers. Recover about \$4,911,451 on about 118,781 claims.

DHS Contact: Ellene Sim (464-0621) and Mary Hughes (464-1243)

Source: Email and draft letter from Matt Dilger, dated May 1, 2008, with reference number Pe460

EDS Contacts: Matt Dilger (636-1097) and Sigrid Willgohs (636-1193)