



February 20, 2008

Dear Long Term Care Provider,

Subject: Resubmission of SOC Claims

Long Term Care (LTC) claims may be denied with *Remittance Advice Details* (RAD) code **0022: This service is the patient's liability (Share of Cost)**, based on payment rates and the Share of Cost amount. When payment rates are increased retroactively, some of these claims may become partially payable. Due to a procedural error, these denied claims were not resubmitted when the paid claims were adjusted.

No action is required on your part. EDS has revised the procedures, and has resubmitted the affected claims for RAD dates January 1, 2002 and onward. These resubmits will be paid, or denied for a valid reason if a different error is found. These resubmits will appear on RADs beginning February 14, 2008 with CCN prefix **803855** or **803955**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 then 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P7256

EDS
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Rancho Cordova, CA 95670-6017