



December 9, 2008

Dear Provider,

Subject: Resubmission of Claims

EDS, an HP company, has discovered "date gap" errors in the enrollment statuses of numerous providers with National Provider Identifiers (NPIs). This was corrected on November 23, 2008. These errors caused claims to be denied with the following *Remittance Advice Details* (RAD) codes:

0391: The Provider Master File shows rendering provider ID/license number as suspended or deceased.

0155: The referring provider's State license number or provider number is missing or invalid.

No action is required on your part. EDS has identified the claims which appeared on RADs from December 24, 2007, through December 1, 2008, that were denied with these (and any secondary) reasons. Those claims which would not be re-denied with repeat reason(s) (or as duplicates) are being resubmitted. These resubmits will be paid, or denied for a valid reason, on RADs beginning December 18, 2008 with CCN prefix **833955**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* section and *CIF Special Billing Instructions* section in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555 option 11, then option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Numbers: P10367, P10384, P10399, P10400